

Prevent fraud, theft and other threats that can cost you.



Recognize your FraudWatch® Debit Fraud protection

In cases where transactions appear fraudulent, you may be contacted by Fraud Prevention Services. You will be asked for the LAST 4 DIGITS of your social security number for verification. Never supply your card number, PIN, or entire SSN. If you have special needs, or if you plan a vacation, inform your local branch. A note will be placed on your account, such that your card will not be blocked if strange transactions appear and we are unable to contact you.

Guard your accounts, credit and debit cards

Do not carry an unsigned card.

Do not carry your personal identification number (PIN) with your card, or give out your PIN.

Do not let your card out of your sight when making purchases in a store or restaurant.

Do not accept a check for more than the amount of an item you are selling, refund the difference, or wire money back to the purchaser.

Do not place unshredded mail offers for credit cards and home loans in the trash.

Protect the privacy of your transaction

Do not let anyone see you enter your password while you are standing at the ATM.

Do not leave your receipt on the scene, even in the trash.

Do not continue with your transaction if you notice something strange about the ATM. Notify your financial institution.

Take care when online

Do not use a password that could be easily guessed, such as your children's names, your address or phone number.

Do not reply to emails or pop-up messages that ask for personal or financial information, or suggest financial gain or lottery winnings.

Do not follow a link from an email. If you wish to check the validity of your website, type in the site name.

Do not send personal or financial information in an email or email attachment.

Do not open attachments or download files unless you are confident of the source.

Report fraud ASAP

Stay on top of your accounts. Keep track of your balance and account activity on a regular basis. If you think you have been a victim of theft or fraud, act quickly to contact your financial institution and/or credit card company to alert them.

Contact the three major credit bureaus to request that a fraud alert be placed on your credit report.

Equifax

P.O. Box 740241
Atlanta, GA 30374
1-800-685-1111

Experian

P.O. Box 2002
Allen, TX 75013
1-888-397-3742

TransUnion

P.O. Box 1000
Chester, PA 19022
1-800-888-4213